How to Troubleshoot Beat Playback Problems

What to know

- The native BeatKongs Player Engine supports playback, seeking, queue management, and cross-page playback restoration.
- Beat Browser blocks display beats and support search, filters, sorting, pagination, and artwork.
- The shared license modal presents licenses enabled for the beat, with their producer-defined prices and delivery settings.
- Sticky Player, wishlist, and sharing features are part of the BeatKongs player system.
- External-player mode depends on third-party embed behavior and may not provide all native player features.

How to check this in your account

1. Confirm the beat is saved and has a playable media file.
2. Test the live page and builder preview separately.
3. Check playback, queue, browser results, and license selection individually.
4. Report the page URL and reproduction steps to support if the problem persists.

Review before publication: Exact buttons and settings must be checked against the current BeatKongs dashboard. This draft does not claim unverified live behavior.

Need help?

Record the relevant page URL, beat title, license, or order number, along with what happened and what you expected, when contacting BeatKongs Support.

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URL: https://help.beatkongs.com/content/0cat=9/158/en/how-to-troubleshoot-beat-playback-problems.html

Kong Player and Beat Browsing

Attached files:

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