**How to Add Custom Menu Links**

Link to a page or destination outside the normal page list. Follow the steps below in your BeatKongs producer dashboard and verify the result on your live website.

# Before you begin

Sign in to your BeatKongs producer account. You will use **Website → Pages**, **Website → Menus**, or **Website → Edit Website** depending on the task. If you are making a significant change, save a copy of important content first.

# Step-by-step instructions

1. **Step 1.** Open Website → Menus and select the header or footer menu to edit.

> SCREENSHOT TO ADD: Screenshot needed: Menu editor showing custom link label and URL

Screenshot to capture: Menu editor showing custom link label and URL.

2. **Step 2.** Choose the available option to add a custom link or URL.
3. **Step 3.** Enter a descriptive label and paste the complete destination URL.


**© 2026 BeatKongs | 2026-11-05 02:09**
URL: https://help.beatkongs.com/content/0cat=3/79/en/how-to-add-custom-menu-links.html

4. **Step 4.** Save the menu and inspect the link on your live site.

> SCREENSHOT TO ADD: Screenshot needed: Live menu displaying a custom link

Screenshot to capture: Live menu displaying a custom link.

5. **Step 5.** Test the destination, including on a phone, to confirm it opens correctly.

**Important:** Use full https:// URLs for external websites, and verify that links point to the intended destination.

# How to confirm it worked

Save your changes, open **View Live Website**, and refresh the affected page. Check the correct URL, page content, and any relevant header or footer links. Repeat the check on mobile if navigation or layout was changed.

# Troubleshooting

- **Page or menu item is missing?** Confirm you are in the intended producer website and that you saved the correct page or menu.
- **Link opens a 404 page?** Copy the destination from the live page instead of guessing its file path, then update the menu link.
- **Changes are not visible?** Refresh the website and check for cached content; confirm the correct header or footer menu is selected in Kong Builder.
- **Still stuck?** Use **Report Issues** from the producer dashboard and include the page title, URL, and a screenshot.

Attached files:

Unique solution ID: #1078
Author: BeatKongs Support


© 2026 BeatKongs | 2026-11-05 02:09

# Pages and Menus

Last update: 2026-10-19 17:15


**© 2026 BeatKongs | 2026-11-05 02:09**
URL: https://help.beatkongs.com/content/0cat=3/79/en/how-to-add-custom-menu-links.html