Understanding Page URLs and File Names

Understand how page file names relate to the addresses visitors open. Follow the steps below in your BeatKongs producer dashboard and verify the result on your live website.

Before you begin

Sign in to your BeatKongs producer account. You will use **Website → Pages**, **Website → Menus**, or **Website → Edit Website** depending on the task. If you are making a significant change, save a copy of important content first.

Step-by-step instructions

1. **Step 1.** Open Website → Pages and inspect the target page.

> SCREENSHOT TO ADD: Screenshot needed: Add Page File Name and Save to Folder fields

© 2026 BeatKongs | 2026-11-05 02:09
URL: https://help.beatkongs.com/content/0cat=3/73/en/understanding-page-urls-and-file-names.html

Screenshot to capture: Add Page File Name and Save to Folder fields.

2. **Step 2.** Identify the FILE NAME used when the page was created and the folder where it was saved.
3. **Step 3.** Open the live page to see its actual URL; copy that address rather than guessing it.
4. **Step 4.** When adding a menu or button link, use the tested live URL or the available page selector.

> SCREENSHOT TO ADD: Screenshot needed: Browser address bar showing the actual live page URL

Screenshot to capture: Browser address bar showing the actual live page URL.

5. **Step 5.** After changing any page path, test all navigation links and shared links that refer to it.

Important: Changing a file name or path may break bookmarks and existing links. Avoid changing published paths without a redirect plan.

How to confirm it worked

Save your changes, open **View Live Website**, and refresh the affected page. Check the correct URL, page content, and any relevant header or footer links. Repeat the check on mobile if navigation or layout was changed.

Troubleshooting

- **Page or menu item is missing?** Confirm you are in the intended producer website and that you saved the correct page or menu.
- **Link opens a 404 page?** Copy the destination from the live page instead of guessing its file path, then update the menu link.
- **Changes are not visible?** Refresh the website and check for cached content; confirm the correct header or footer menu is selected in Kong Builder.
- **Still stuck?** Use **Report Issues** from the producer dashboard and include the page title, URL, and a screenshot.

© 2026 BeatKongs | 2026-11-05 02:09
URL: https://help.beatkongs.com/content/0cat=3/73/en/understanding-page-urls-and-file-names.html

Pages and Menus

Attached files:

Unique solution ID: #1072
Author: BeatKongs Support
Last update: 2026-10-19 17:16

© 2026 BeatKongs | 2026-11-05 02:09