How to Hide Elements on Specific Devices

Learn how to Hide Elements on Specific Devices in your BeatKongs producer website using Kong Builder. Follow the steps below in your own producer dashboard and check the result on the visitor-facing website before publishing.

Before you begin

Sign in to your BeatKongs producer account and open **Website → Edit Website**. Work on a page you can safely test. Builder controls may vary by theme, selected element and plan.

Step-by-step instructions

1. **Step 1.** Select the element that should not appear at a particular screen width.

> SCREENSHOT TO ADD: Screenshot needed: Device visibility settings for selected element

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Screenshot to capture: Device visibility settings for selected element.

2. **Step 2.** Look for device visibility controls in Advanced or responsive settings.
3. **Step 3.** Apply the intended hide setting and preview each device size.

> SCREENSHOT TO ADD: Screenshot needed: Preview demonstrating hidden element at target width

Screenshot to capture: Preview demonstrating hidden element at target width.

4. **Step 4.** Confirm important information remains available elsewhere and test the live page.

Important: Hiding an element on mobile can hide important links or information. Verify the remaining navigation path.

How to confirm it worked

Save the page, open the visitor-facing website, refresh it, and inspect the changed section on desktop and mobile. If the task involves a link, form, player, menu or other interactive feature, test that interaction directly on the live site.

Troubleshooting

- **Cannot find the control?** Select the intended element first. Some settings only appear for certain components, themes or plans.
- **Change did not appear?** Check that the correct page was saved, refresh the live page, and check whether caching is showing an older version.
- **Mobile layout looks wrong?** Reopen device preview and inspect the affected element’s width, spacing and visibility.
- **Feature is missing or not working?** Avoid deleting working content. Use Report Issues from your producer dashboard and describe the page, control and expected result.

Attached files:

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