How to Configure Video Playback Settings

Learn how to Configure Video Playback Settings in your BeatKongs producer website using Kong Builder. Follow the steps below in your own producer dashboard and check the result on the visitor-facing website before publishing.

Before you begin

Sign in to your BeatKongs producer account and open **Website → Edit Website**. Work on a page you can safely test. Builder controls may vary by theme, selected element and plan.

Step-by-step instructions

1. **Step 1.** Select the video element and open its video settings.

> SCREENSHOT TO ADD: Screenshot needed: Video playback settings exposed by the component

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URL: https://help.beatkongs.com/content/0cat=2/45/en/how-to-configure-video-playback-settings.html

Screenshot to capture: Video playback settings exposed by the component.

2. **Step 2.** Review autoplay, mute, loop and controls only if they are exposed for that video source.
3. **Step 3.** Test the intended behavior in the live page; browsers may block autoplay with sound.

> SCREENSHOT TO ADD: Screenshot needed: Live video with visible playback controls

Screenshot to capture: Live video with visible playback controls.

4. **Step 4.** Check mobile playback and loading performance before publishing.

Important: Autoplay restrictions depend on the browser and video provider, not just the Builder setting.

How to confirm it worked

Save the page, open the visitor-facing website, refresh it, and inspect the changed section on desktop and mobile. If the task involves a link, form, player, menu or other interactive feature, test that interaction directly on the live site.

Troubleshooting

- **Cannot find the control?** Select the intended element first. Some settings only appear for certain components, themes or plans.
- **Change did not appear?** Check that the correct page was saved, refresh the live page, and check whether caching is showing an older version.
- **Mobile layout looks wrong?** Reopen device preview and inspect the affected element’s width, spacing and visibility.
- **Feature is missing or not working?** Avoid deleting working content. Use Report Issues from your producer dashboard and describe the page, control and expected result.

Attached files:

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