How to Troubleshoot a Blank Page or 404 Error

What to know

- Broken routes have previously affected demo-theme HOME links, search, BUY NOW, and other storefront actions.

Step-by-step

1. Copy the exact failing URL and record which action opened it.
2. Reload once and test the same action from the published homepage.
3. Report the source page, destination URL, and browser details.

Before you finish

Check the result in the current producer dashboard and, where relevant, on the published website. Save the affected page URL and screenshots if you need support.

Publication review: Confirm the exact labels and current feature behavior against the live BeatKongs build before making this article public.

Attached files:

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URL: https://help.beatkongs.com/content/0cat=18/274/en/how-to-troubleshoot-a-blank-page-or-404-error.html

Troubleshooting and Support

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