Why Is a Dashboard Feature Locked?

What to know

- Plan entitlements can control Blog, Newsletter, Feedback, Customers, merchandise, advanced beat statistics, custom domains, beat limits, and removal of BeatKongs footer attribution.
- After a trial ends or payment is not resolved, the dashboard is designed to restrict access except for Account → Profile Settings, Change Plan, Payment History, and Logout.

Step-by-step

1. Open Settings → Account and check the current plan and payment status.
2. Compare the desired feature with your plan entitlements.
3. Use Change Plan or resolve billing if access should be restored.

Before you finish

Check the result in the current producer dashboard and, where relevant, on the published website. Save the affected page URL and screenshots if you need support.

Publication review: Confirm the exact labels and current feature behavior against the live BeatKongs build before making this article public.

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URL: https://help.beatkongs.com/content/0cat=18/273/en/why-is-a-dashboard-feature-locked.html

Attached files:

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