What Happens When a Subscription Payment Fails?

What to know

- Open Settings → Account to review subscription status, plan changes, and payment history. The available options depend on your account state.
- Plan entitlements can control Blog, Newsletter, Feedback, Customers, merchandise, advanced beat statistics, custom domains, beat limits, and removal of BeatKongs footer attribution.
- The intended nonpayment grace period keeps the live producer website accessible for 30 days; this is separate from dashboard access and should be confirmed in the live billing implementation.

Step-by-step

1. Open Settings → Account and review your current subscription or trial status.
2. Check the displayed plan, payment history, renewal date, and available plan-change options.
3. Confirm the consequences of any plan change before submitting it.

Before you finish

Check the result in the current producer dashboard and, where relevant, on the published website. Save the affected page URL and screenshots if you need support.

Publication review: Confirm the exact labels and current feature behavior against the live BeatKongs build before making this article public.

© 2026 BeatKongs | 2026-11-05 02:11
URL: https://help.beatkongs.com/content/0cat=17/260/en/what-happens-when-a-subscription-payment-fails.html

Attached files:

Unique solution ID: #1259
Author: BeatKongs Support
Last update: 2026-10-19 18:46

© 2026 BeatKongs | 2026-11-05 02:11
URL: https://help.beatkongs.com/content/0cat=17/260/en/what-happens-when-a-subscription-payment-fails.html