How to Customize Customer Email Templates

What to know

The BeatKongs builder has used an Emails folder for editable notification templates, but that folder was reported missing in a recent regression.

Steps

1. Open Settings → Emails or the relevant email editing area.
2. If template editing is available, edit a copy and test a notification.
3. If the Emails folder or editor is missing, report the issue rather than following outdated UI steps.

Review note: This article is based on BeatKongs product decisions and known dashboard sections. Confirm exact labels and feature availability in the current interface before publishing.

Need help?

If the described option is missing, record the affected page, your workspace, and the expected behavior. Use the Report Issues option in your producer dashboard to contact BeatKongs Support.

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URL: https://help.beatkongs.com/content/0cat=16/242/en/how-to-customize-customer-email-templates.html

Attached files:

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