Understanding Feedback Feature Plan Restrictions

What to know

Feedback is a single plan entitlement covering both Reviews and Questions. When disabled, submissions may still be stored, but producers cannot view or manage them.

Steps

1. Check the current plan under Account.
2. If Feedback is locked, use Change Plan to review eligible plans.
3. Do not assume existing submissions were deleted when access is restricted.

Review note: This article is based on BeatKongs product decisions and known dashboard sections. Confirm exact labels and feature availability in the current interface before publishing.

Need help?

If the described option is missing, record the affected page, your workspace, and the expected behavior. Use the Report Issues option in your producer dashboard to contact BeatKongs Support.

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Reviews, Questions and Feedback

Attached files:

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