How Customers Submit Questions

What to know

Questions are collected through supported storefront question forms or components.

Steps

1. Locate a Questions submission form on the published site, if present.
2. Send a clearly marked test question.
3. Confirm the submission is recorded under Feedback → Questions.

Review note: This article is based on BeatKongs product decisions and known dashboard sections. Confirm exact labels and feature availability in the current interface before publishing.

Need help?

If the described option is missing, record the affected page, your workspace, and the expected behavior. Use the Report Issues option in your producer dashboard to contact BeatKongs Support.

Attached files:

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URL: https://help.beatkongs.com/content/0cat=15/225/en/how-customers-submit-questions.html

Reviews, Questions and Feedback

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