How Customers Submit Reviews

What to know

Customer review submissions are part of the Feedback feature when available on the storefront.

Steps

1. Check that the site has a review submission entry point.
2. Submit a clearly labeled test review as a visitor.
3. Confirm it appears in Feedback → Reviews before displaying it publicly.

Review note: This article is based on BeatKongs product decisions and known dashboard sections. Confirm exact labels and feature availability in the current interface before publishing.

Need help?

If the described option is missing, record the affected page, your workspace, and the expected behavior. Use the Report Issues option in your producer dashboard to contact BeatKongs Support.

Attached files:

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Reviews, Questions and Feedback

Unique solution ID: #1220
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URL: https://help.beatkongs.com/content/0cat=15/221/en/how-customers-submit-reviews.html