Reviews, Questions and Feedback

Understanding Reviews and Questions

What to know

Reviews are customer feedback; Questions are customer inquiries. Both are managed under Feedback, but serve different purposes.

Steps

1. Open Feedback → Reviews to inspect review submissions.
2. Open Feedback → Questions to inspect inquiries.
3. Use the relevant moderation or response options that appear in your current dashboard.

Review note: This article is based on BeatKongs product decisions and known dashboard sections. Confirm exact labels and feature availability in the current interface before publishing.

Need help?

If the described option is missing, record the affected page, your workspace, and the expected behavior. Use the Report Issues option in your producer dashboard to contact BeatKongs Support.

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