How to Handle Merch Returns and Fulfillment Problems

Overview

Returns, refunds, reprints and customer-support responsibility need a finalized Printful integration policy.

Where to start

Dashboard area: Merch / Printful (planned)

1. Do not follow this guide as an active setup procedure until the Printful milestone is implemented.
2. Verify the relevant Printful integration behavior on a test producer storefront.
3. After QA, replace this draft with screenshots and exact steps from the live dashboard.

Publication review required: This Printful workflow is planned, not confirmed as implemented. Do not publish this article as a working instruction.

Need help?

Use Report Issues in the producer dashboard to contact BeatKongs Support. Include the relevant page, order number where applicable, and steps to reproduce the issue.

Attached files:

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Merch and Printful

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URL: https://help.beatkongs.com/content/0cat=12/195/en/how-to-handle-merch-returns-and-fulfillment-problems.html