Understanding Customers Feature Plan Restrictions

Overview

Customers is an ON/OFF plan entitlement. When OFF, the dashboard is locked while signups can still be stored for later access if the feature becomes available.

Where to start

Dashboard area: Commerce → Customers

1. Open Commerce → Customers in the correct producer workspace.
2. Customers is an ON/OFF plan entitlement. When OFF, the dashboard is locked while signups can still be stored for later access if the feature becomes available.
3. Check the resulting record or storefront behavior before making changes for real customers.

Publication review required: Check current control labels, feature availability and the complete workflow against the live BeatKongs dashboard before publishing.

Need help?

Use Report Issues in the producer dashboard to contact BeatKongs Support. Include the relevant page, order number where applicable, and steps to reproduce the issue.

Attached files:

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Orders, Customers and Discounts

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