Understanding Customer Accounts

Overview

Customer signups can still be stored when the Customers dashboard feature is disabled, but producers cannot access the locked management page.

Where to start

Dashboard area: Commerce → Customers

1. Open Commerce → Customers in the correct producer workspace.
2. Customer signups can still be stored when the Customers dashboard feature is disabled, but producers cannot access the locked management page.
3. Check the resulting record or storefront behavior before making changes for real customers.

Publication review required: Check current control labels, feature availability and the complete workflow against the live BeatKongs dashboard before publishing.

Need help?

Use Report Issues in the producer dashboard to contact BeatKongs Support. Include the relevant page, order number where applicable, and steps to reproduce the issue.

Attached files:

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Orders, Customers and Discounts

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