Understanding Customer Email Notifications

Overview

Beat purchase email notifications are designed to include the beat download and licensing contract. Review the configured email template and test delivery before publishing.

Where to start

Dashboard area: Settings → Emails

1. Open Settings → Emails in the correct producer workspace.
2. Beat purchase email notifications are designed to include the beat download and licensing contract. Review the configured email template and test delivery before publishing.
3. Check the resulting record or storefront behavior before making changes for real customers.

Publication review required: Check current control labels, feature availability and the complete workflow against the live BeatKongs dashboard before publishing.

Need help?

Use Report Issues in the producer dashboard to contact BeatKongs Support. Include the relevant page, order number where applicable, and steps to reproduce the issue.

Attached files:

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URL: https://help.beatkongs.com/content/0cat=11/179/en/understanding-customer-email-notifications.html

Orders, Customers and Discounts

Unique solution ID: #1178
Author: BeatKongs Support
Last update: 2026-10-19 18:27

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