How to View Order Details

Overview

Open an order to review its buyer, items, payment and fulfillment information as available. Check the specific order rather than assuming a successful payment from an order listing alone.

Where to start

Dashboard area: Commerce → Orders

1. Open Commerce → Orders in the correct producer workspace.
2. Open an order to review its buyer, items, payment and fulfillment information as available. Check the specific order rather than assuming a successful payment from an order listing alone.
3. Check the resulting record or storefront behavior before making changes for real customers.

Publication review required: Check current control labels, feature availability and the complete workflow against the live BeatKongs dashboard before publishing.

Need help?

Use Report Issues in the producer dashboard to contact BeatKongs Support. Include the relevant page, order number where applicable, and steps to reproduce the issue.

Attached files:

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URL: https://help.beatkongs.com/content/0cat=11/175/en/how-to-view-order-details.html

Orders, Customers and Discounts

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