How to Disconnect or Change a Payment Account

What to know

- BeatKongs subscription billing is separate from the producer storefront checkout.
- Storefront payments are intended to go directly to the producer’s connected Stripe or PayPal account; BeatKongs does not initially hold or split these funds.
- A producer may connect Stripe, PayPal, or both. When both are connected, eligible buyers can choose their payment method.
- Without a connected payment provider, paid beats should not be publishable for sale.
- Completed beat orders preserve the chosen license and contract snapshot; buyer delivery includes the beat download and applicable contract.
- Free beats use the Free Beat license, with delivery and contract rules defined by the producer’s configuration.

How to check this in your account

1. Open Commerce → Payment Methods to review the producer’s Stripe, PayPal, or Dummy testing connection.
2. For paid beats, confirm a payment provider is connected and the beat has an enabled paid license.
3. Use a test checkout where available; verify the resulting order, download, and contract before accepting live purchases.
4. Check Beat Sales and the payment provider when investigating payment or delivery discrepancies.

Review before publication: Exact buttons and settings must be checked against the current BeatKongs dashboard. This draft does not claim unverified live behavior.

Need help?

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URL: https://help.beatkongs.com/content/0cat=10/171/en/how-to-disconnect-or-change-a-payment-account.html

Selling Beats and Getting Paid

Record the relevant page URL, beat title, license, or order number, along with what happened and what you expected, when contacting BeatKongs Support.

Attached files:

Unique solution ID: #1170
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