Open Kong Builder

Learn how to launch the visual website editor and identify its main controls. Follow the steps below and compare each screen with the current version of your BeatKongs producer dashboard.

Step-by-step instructions

1. Navigate to Edit Website

From the producer dashboard, choose Website → Edit Website.

Screenshot to add: Dashboard Website submenu with Edit Website highlighted

Screenshot to replace: Dashboard Website submenu with Edit Website highlighted. Replace the image URL with your actual BeatKongs screenshot before

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publishing.

2. Wait for the canvas to load

The Builder opens the editable page canvas. Give its design assets and website preview time to finish loading before making changes.

Screenshot to add: Kong Builder full interface screenshot

Screenshot to replace: Kong Builder full interface screenshot. Replace the image URL with your actual BeatKongs screenshot before publishing.

3. Identify the main work areas

The canvas shows the page; the toolbar and side panels provide sections, blocks, pages, and element settings. Select an element to see its available controls.

Screenshot to add: Builder screenshot with canvas, toolbar, and right panel labeled

Screenshot to replace: Builder screenshot with canvas, toolbar, and right panel labeled. Replace the image URL with your actual BeatKongs screenshot before publishing.

4. Try selecting an element

Click an existing heading, image, or button and review the settings without saving any unwanted changes.

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Screenshot to add: Selected heading and right-side settings

Screenshot to replace: Selected heading and right-side settings. Replace the image URL with your actual BeatKongs screenshot before publishing.

5. Save and review

After a small intentional edit, save your work and check View Live Website. If the change is not visible, refresh and investigate caching before editing again.

Screenshot to add: Builder save control

Screenshot to replace: Builder save control. Replace the image URL with your actual BeatKongs screenshot before publishing.

Important: Start with a small, reversible change when learning the Builder.

If something does not look right

Check that you are signed in to the correct producer account and that your plan includes the feature. Save any changes, refresh the relevant page, and compare it with the screenshots in this guide. If the problem continues, use the BeatKongs Help Center to submit a support ticket with the page name, the action you tried, the error message, and a screenshot. Never include passwords, API keys, or payment credentials.

Attached files:

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Getting Started

Unique solution ID: #1007
Author: BeatKongs Support
Last update: 2026-10-19 17:08

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URL: https://help.beatkongs.com/content/0cat=1/8/en/open-kong-builder.html