Set Up Your Producer Profile

Complete the producer information that represents you across BeatKongs. Follow the steps below and compare each screen with the current version of your BeatKongs producer dashboard.

Step-by-step instructions

1. Open Profile Settings

From your producer dashboard, go to Settings → Profile Settings. This is different from editing website text inside Kong Builder.

Screenshot to add: Profile Settings page showing navigation and fields

Screenshot to replace: Profile Settings page showing navigation and fields. Replace the image URL with your actual BeatKongs screenshot before publishing.

© 2026 BeatKongs | 2026-11-05 02:09
URL: https://help.beatkongs.com/content/0cat=1/4/en/set-up-your-producer-profile.html

2. Review your displayed information

Check the available profile fields for your producer name, account details, and public-facing information. Only edit fields that are present in your current version.

Screenshot to add: Profile fields with example values

Screenshot to replace: Profile fields with example values. Replace the image URL with your actual BeatKongs screenshot before publishing.

3. Add your profile image if offered

Upload an appropriate profile or avatar image using the page’s image control. Use a clear square image if the interface accepts it.

Screenshot to add: Profile image upload control

Screenshot to replace: Profile image upload control. Replace the image URL with your actual BeatKongs screenshot before publishing.

4. Save your changes

Use the page’s Save or Update action and wait for a confirmation. Do not navigate away while the save is in progress.

Screenshot to add: Save action and success confirmation

© 2026 BeatKongs | 2026-11-05 02:09
URL: https://help.beatkongs.com/content/0cat=1/4/en/set-up-your-producer-profile.html

Screenshot to replace: Save action and success confirmation. Replace the image URL with your actual BeatKongs screenshot before publishing.

5. Check the result

Reopen Profile Settings to confirm your changes persisted. If your website uses a separate logo or hero image, edit those within the website or theme settings instead.

Important: Producer profile images and website logos may be managed in different places; verify where each image appears.

If something does not look right

Check that you are signed in to the correct producer account and that your plan includes the feature. Save any changes, refresh the relevant page, and compare it with the screenshots in this guide. If the problem continues, use the BeatKongs Help Center to submit a support ticket with the page name, the action you tried, the error message, and a screenshot. Never include passwords, API keys, or payment credentials.

Attached files:

Unique solution ID: #1003
Author: BeatKongs Support
Last update: 2026-10-19 17:07

© 2026 BeatKongs | 2026-11-05 02:09
URL: https://help.beatkongs.com/content/0cat=1/4/en/set-up-your-producer-profile.html