Verify Your Email Address

Verify your email to finish account setup and receive important account notifications. Follow the steps below and compare each screen with the current version of your BeatKongs producer dashboard.

Step-by-step instructions

1. Locate the verification email

Open the inbox for the email address you used during registration. Search for a BeatKongs confirmation message, including Spam or Promotions folders.

Screenshot to replace: Verification email in inbox with sensitive details obscured. Replace the image URL with your actual BeatKongs screenshot before publishing.

2. Open the verification link

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URL: https://help.beatkongs.com/content/0cat=1/2/en/verify-your-email-address.html

Use the confirmation button or link in the email. Open it only if you initiated the signup and the destination belongs to the official BeatKongs service.

Screenshot to replace: Verification email showing confirmation action. Replace the image URL with your actual BeatKongs screenshot before publishing.

3. Return to BeatKongs

After confirming, return to BeatKongs and sign in. If a confirmation notice appears, follow its instructions.

Screenshot to replace: Successful verification screen or login page. Replace the image URL with your actual BeatKongs screenshot before publishing.

4. If the email does not arrive

Wait a few minutes, verify that your address was typed correctly, and use a resend option if the current screen provides one. If no resend option exists, contact support without sharing your password or verification token.

> **Important:** Never forward verification links or share your password. Contact support if a confirmation message looks suspicious.

If something does not look right

Check that you are signed in to the correct producer account and that your plan includes the feature. Save any changes, refresh the relevant page, and compare it with the screenshots in this guide. If the problem continues, use the BeatKongs Help Center to submit a support ticket with the page name, the action you tried, the error message, and a screenshot. Never include passwords, API keys, or payment credentials.

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Getting Started

Attached files:

Unique solution ID: #1001
Author: BeatKongs Support
Last update: 2026-10-19 04:47

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